

## Camping NORD SAM – “Reservation Conditions”

**RESERVATION:** A reservation is only required during the month of July, August and December because we always have vacancies available during the other times. Except for tourist parties. Tourist parties must always reserve in due time, whatever the season. We only accept reservations that are made via Internet, by means of a completely filled in form.

**RIGHTS REGARDING RESERVED SITES:** The booked site is available for you as of 10:00 a.m. on your day of arrival and must be cleared by 12:00 noon on your day of departure. If no deposit has been paid, the respective reserved site remains reserved until 4:00 pm in July & until 3:00 pm in August and until the reception closes during the other months. You no longer have any rights to the respective site after the aforementioned times. Due to organisational reasons, it is not possible to be able reserve a specific site, sites that are adjacent to one another or a certain sized site. However, we do try our best to accommodate your requests in the best possible way.

**DEPOSIT:** A deposit is only required during the month of July & August or if specially pointed out in your reservation confirmation! By performing payment of a deposit, your site will be bindingly reserved until the reception closes at 9:00 p.m. In order to reserve a site, a deposit to the amount of **EUR 40.00** reservation cost must be transferred per reserved site.

The deposited sum will be credited to your bill on site (**EUR 5,00 booking fee will be retained**). If you should arrive after 9:00 p.m., we can't guarantee that the reserved site is still available and your deposit can't be refunded. Payment is performed exclusively via bank transfer; no credit cards or checks are accepted (*due to high charges for transfers from non-European countries we recommend to send the money by post*). Please transfer the deposit to the specified account. Please observe that we can only credit the respective sum to your bill that has previously been transferred to our account.

**Possible bank charges must be covered by your account.**

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**Account holder:** Manuela Lex

**BANK:** Bank Austria

**IBAN:** AT23 1200 0100 3052 0372

**BIC:** BKAUATWW

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**Please state your name and reservation period.**

*Please consider that transfers within the EU need a few days up to a week. Ensure to make your transfer in time!*

**CANCELLATION/WITHDRAWAL:** Information of cancellation must be received by us per email 7 days before your planned arrival. In this case, the deposit will be refunded, less administrative charges to the amount of EUR 5,00. If cancellation information is received later than the aforementioned period, or if you should fail to arrive, the deposited sum is not refunded.